



# Rape and Sexual Assault in Massachusetts, 2003-2004

## Services Provided by Rape Crisis Programs

Sexual assault is a serious social and public health problem in Massachusetts. Between July 1, 2003 and June 30, 2004, 2,400 unduplicated incidents of sexual assault were reported to Massachusetts Department of Public Health (MDPH)-funded Rape Crisis Centers (RCCs) and Llamanos, the statewide Spanish language helpline. Of these, 1,779 were reported by survivors themselves and an additional 523 were reported by family members, friends and professionals. In Massachusetts an estimated 22% of women and 7% of men experience sexual assault in their lifetime.<sup>i</sup>

To respond to the needs of survivors of sexual violence, three types of services were provided through the MDPH Sexual Assault Prevention and Survivor Services (SAPSS) program: 24-hour hotlines, education and outreach, and counseling and client advocacy\*. To carry out these activities, MDPH contracted with 18 locally-based RCCs across Massachusetts (some with multiple sites), Llamanos, and Jane Doe Inc., the state sexual assault prevention coalition. The information below summarizes services delivered over a one-year time period, July 1, 2003 – June 30, 2004.

### 24-Hour Hotline Services

Hotline services were provided by each local rape crisis center (RCC) as well as Llamanos. Callers to the hotlines include sexual assault survivors, their significant others (such as friends, family members and partners), and professionals (such as physicians, teachers, or therapists). Hotline services were provided on an as-needed basis to these individuals for support and resource referrals. Because callers may use the hotlines repeatedly and anonymously, the number of calls to the hotlines is a measure of service use, not sexual assault incidents reported to DPH-funded RCCs or the number of individuals using the hotlines.

24-hour Hotline Services	Survivor calls	Significant Other calls	Professional calls	Total calls
RCCs	8,157	1,250	1,652	11,059
Llamanos	67	19	38	124
Total Calls	8,224	1,269	1,690	11,183

### Educational Activities

Educational activities were offered through each RCC, Llamanos, and Jane Doe Inc. Education was provided for two main audiences: (1) non-professional populations such as students, civic organizations, or faith-based groups; and (2) professional audiences such as health care providers, police, or teachers. As a statewide coalition, Jane Doe Inc. provided many types of educational services; the Jane Doe Inc. numbers presented below reflect only Jane Doe Inc.'s major conferences and statewide training sessions funded by MDPH.

Massachusetts Department of Public Health

Bureau of Family and Community Health ♦ Division of Violence and Injury Prevention  
250 Washington Street, Fourth Floor, Boston, MA 02108 (617) 624-5463, (617) 624-5992 tty  
<http://www.mass.gov/dph/fch/violence/>  
Winter, 2004

Education Activities	Community Education		Professional Training		Total	
	Sessions	Persons	Sessions	Persons	Sessions	Persons
<b>RCCs</b>	963	42,564	122	2,110	<b>1,085</b>	<b>44,674</b>
<b>Llamanos</b>	6	43	5	97	<b>11</b>	<b>140</b>
<b>Jane Doe Inc.</b>	2	304	14	429	<b>16</b>	<b>733</b>
<b>Total</b>	<b>971</b>	<b>42,911</b>	<b>141</b>	<b>2,636</b>	<b>1,112</b>	<b>45,547</b>

### Counseling and Client Advocacy Services\*

Individual counseling and client advocacy services were provided by local RCCs. Services included short-term individual counseling, medical client advocacy (including support during forensic evidence collection exams), legal client advocacy, police client advocacy, assistance accessing social services, and advocating on a client's behalf when the client is not actually present. Group counseling sessions were also provided by the RCCs and provided opportunities for individuals to support one another through the healing process.

<b>Counseling and Client Advocacy Unduplicated Clients Served by RCCs</b>	<b>1,944</b>
<b>Total Individual Counseling and Client Advocacy Sessions</b>	<b>8,203</b>
Counseling Sessions	5,240
Medical Client Advocacy Sessions	323
Legal Client Advocacy Sessions	528
Police Client Advocacy Sessions	7
Other Client Advocacy Sessions	48
Collateral Sessions (advocating on client's behalf when client not present)	2,002
<b>Group Counseling Sessions Conducted</b>	<b>895</b>

For more information about sexual assault-related data, please see the Sexual Assault Prevention and Survivor Services website at: <http://www.mass.gov/dph/fch/sapss/>. If you need help, please contact your local rape crisis center. See attached list for details.

<sup>i 1</sup> Commonwealth of Massachusetts. A Profile of Health Among Massachusetts Adults, 2003. Boston, Massachusetts: Health Survey Program, Center for Health Information, Statistics, Research, and Evaluation, Department of Public Health.

\* In FY04, funding cuts to local rape crisis centers resulted in reductions to services at some centers. Please check with your local program for currently available services.

# Massachusetts Department of Public Health Sexual Assault Prevention and Survivor Services

## List of MA Comprehensive Rape Crisis Centers 7/2004

### WESTERN MA

**Elizabeth Freeman Center** (h) (413) 443-0089  
 Sexual Assault Program/Elizabeth Freeman (t) (413) 499-2425  
 146 First Street (o) (413) 499-2425  
 Pittsfield MA 01201 (f) (413) 443-3016

**New England Learning Center for Women in Transition** (h) (413) 772-0806  
 Sexual Assault Program/NELCWIT (t) (413) 772-0806  
 10 Park Street (o) (413) 772-0871  
 Greenfield MA 01301 (f) (413) 772-2743

**University of Massachusetts - Amherst** (h) (413) 545-0800  
 Everywoman's Center, Wilder Hall (t) (413) 545-0800  
 221 Stockbridge Road UMSS (o) (413) 545-0883  
 Amherst MA 01003 (f) (413) 577-0163

**YWCA of Western MA** (h) (800) 796-8711  
 YWCA Rape Crisis/Springfield (t) (413) 733-7100  
 120 Maple Street (o) (413) 732-3121  
 Springfield MA 01103 (f) (413) 747-0542

### CENTRAL MA

**Rape Crisis Center of Central MA** (h) (800) 870-5905  
 RCCCM/Worcester (t) (508) 852-7600  
 799 West Boylston St. (o) (508) 852-7600  
 Worcester MA 01606 (f) (508) 852-7870

**Rape Crisis Center of Central MA** (h) (800) 870-5905  
 RCCCM/Fitchburg (t) (508) 852-7600  
 275 Nichols Road (o) (978) 343-5683  
 Fitchburg MA 01420 (f) (508) 852-7870

**Wayside Trauma Intervention Services** (h) (800) 511-5070  
 Valley Rape Crisis Program/Milford (t) (508) 478-4205  
 10 Asylum Street (o) (508) 478-6888  
 Milford MA 01757 (f) (508) 478-9042

**SMOC** (h) (800) 593-1125  
 Voices Against Violence/SMOC (t) (508) 626-8686  
 300 Howard Street (o) (508) 820-0834  
 Framingham MA 01702 (f) (508) 872-4264

### NORTHEAST MA

**Health and Education Services** (h) (800) 922-8772  
 North Shore RCC/HES (t) (978) 921-8729  
 156 Cabot Street (o) (978) 927-4506  
 Beverly MA 01915 (f) (978) 927-4507

**Rape Crisis Services of Greater Lowell** (h) (800) 542-5212  
 RCSGL (t) (978) 452-8723  
 144 Merrimack Street Suite 304 (o) (978) 452-7721  
 Lowell MA 01852 (f) (978) 458-2822

**YWCA of Greater Lawrence** (h) (877) 509-9922  
 YWCA Sexual Assault Program (t) (978) 686-8840  
 38 Lawrence Street (o) (978) 687-0331  
 Lawrence MA 01840 (f) (978) 691-5286

### SOUTHEAST MA

**A Safe Place** (h) (508) 228-2111  
 A Safe Place/Sexual Assault Program (t) (508) 228-7095  
 24 Amelia Drive (o) (508) 228-0561  
 Nantucket MA 02554 (f) (508) 228-8825

**Greater New Bedford Women's Center** (h) (508) 999-6636  
 GNBWC Rape Crisis Program/New Bedford (t) (508) 996-1177  
 252 County Street (o) (508) 996-3343  
 New Bedford MA 02740 (f) (508) 999-7139

Greater New Bedford Women's Center see above #s  
 GNBWC Rape Crisis Program/Fall River site  
 231 Weaver Street  
 Fall River, MA (all correspondence via New Bedford address please)

**Health Care of Southeastern MA** (h) (508) 588-8255  
 Womansplace/HCSEMA (t) (508) 894-2869  
 P.O. Box 4206 (o) (508) 580-3964  
 Brockton MA 02303 (f) (508) 588-0034

**Independence House** (h) (800) 439-6507  
 Cape Cod RCC/Ind. House (t) (508) 771-6782  
 160 Basset Lane (o) (508) 771-6507  
 Hyannis MA 02601 (f) (508) 778-0143

**Martha's Vineyard Community Services** (h) (508) 696-7233  
 Women's Support Services of MVCS (t) (508) 693-3843  
 Box 369 (o) (508) 693-7900  
 Vineyard Haven MA 02568 (f) (508) 693-7192

**New Hope** (h) (800) 323-4673  
 Sexual Assault Program/New Hope (t) (800) 323-4673  
 21 Park Street Suite 201 (o) (508) 226-4588  
 Attleboro MA 02703 (f) (508) 226-8114

### BOSTON/128 AREA

**Boston Area Rape Crisis Center** (h) (800) 841-8371  
 BARCC (t) (617) 492-6434  
 99 Bishop Allen Drive (o) (617) 492-8306  
 Cambridge MA 02139 (f) (617) 492-3291

### STATEWIDE PROGRAMS

**Jane Doe: MA Coalition Against Sexual Assault** (h) no hotline  
 Jane Doe, Inc. (t) (617) 263-2200  
 14 Beacon St., Suite 507 (o) (617) 248-0922  
 Boston MA 02108 (f) (617) 248-0902

**Rape Crisis Center of Central MA** (h) (800) 223-5001  
 Llamanos Statewide Spanish Hotline (t) (508) 852-7600  
 799 West Boylston St. (o) (508) 852-7600  
 Worcester MA 01606 (f) (508) 852-7870